

SUSE LINUX
openexchange server

4.1

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At Last:
Communication
without Limits

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Simply Communicate: SUSE LINUX

openexchange server

4.1

Makes Collaboration Easy



Teamwork, streamlined e-mail communication inside and outside the company, access to shared knowledge – an effective groupware and communication solution contributes substantially to the productivity of an organization. Now there is a solution that combines the Open Source advantages of stability, security, and low cost with services that make conventional groupware applications look outdated: SUSE LINUX Openexchange Server 4.1.

The name "openexchange" implies superior characteristics, a high level of hardware independence, and high-quality migration tools that open the door to replacing proprietary products. With Openexchange, users are free to choose the client software and hardware that works best for them. For example, SUSE LINUX Openexchange Server supports all Outlook clients starting from Outlook 98. It even supports parallel use of Outlook and the SUSE LINUX Openexchange Server web interface which enables the utilization of any web browser as client.

For All Sizes ...

No matter whether you have 5 or 2,500 users: standardized protocols and Open Source components, the basis of SUSE LINUX Openexchange Server, provide all services that enterprises and organizations need now and into the future, including e-mail and web server, groupware, collaboration, and messaging. With its modular architecture, SUSE LINUX Openexchange Server scales to meet the demands of growing organizations without compromising security and stability.

...and All Budgets

A fair license policy is a hallmark of SUSE LINUX. For example, the core e-mail functions in SUSE LINUX Openexchange Server are free of license fees, and the license fee for groupware features are lower than that of most competing products, as independent studies show.

Free starter license packages are included for testing the integrated collaboration and messaging solutions. Once you are convinced of the benefits of these applications, you are able to acquire additional groupware client licenses for your organisation as and when you need them, at very competitive rates. The risk of introducing new software technology could hardly be smaller!

Good Reasons for a Change

- Investment security and cost savings through Open Source technology
- Increased productivity: more efficient company communication builds teams and boosts profits
- Free choice of the client software (Outlook, various PDAs ...) – no migration needed!
- All groupware and administrative functions can be accessed with any Internet browser
- Collaboration and messaging

- Perfect data consistency: all information is centralized and available always and everywhere



- Intuitive, web-based, central administration of all features
- Vastly improved groupware infrastructure reliability, resulting in high user satisfaction
- Security and stability of Open Source technology



Your Everyday Communication **COULD BE THAT EASY**

Open for Other Software

Open Source solutions do not try to pin their users to a specific hardware or software environment. Therefore, SUSE improved the interaction of Openexchange with other applications. Our documented WebDAV/XML interface for the calendar, contacts, tasks, and documents enables the precise exchange of data with third-party products and custom programs. Data from various applications such as ERP, project management, CRM, or MS Office can be synchronized with SUSE LINUX Openexchange Server in real time.

Real-time Outlook Connection

The WebDav/XML interface also serves the connection of Outlook clients. This technology enables real-time access to the data in SUSE LINUX Openexchange Server with Outlook, synchronizing local and server calendars, addressbooks, and more. Even SUSE LINUX Openexchange Server-specific functionalities such as the conflict management in the appointment scheduler are available. Companies that want to continue to deploy Outlook can minimize retraining expenses for their employees, who will continue to use their Outlook environment.

Circumnavigate the World ...

... and stay in contact – no problem with SUSE LINUX Openexchange Server. The already intuitive Openexchange web interface underwent substantial improvement in the latest release. Apart from a number of easy to use web mail functions, the interface provides virtually all features that are normally reserved to Outlook or other specialized client software.

There Can Only Be One ...

... one up-to-date, collaborative data set for everyone, yet this data needs to be secure. In contrast to Outlook with Exchange Server, all objects such as tasks, contacts, and appointments exist only once in Openexchange. Openexchange assigns permissions on each objects. For example, Openexchange appointments for individuals without access rights do not have to be copied to their personal calendar. Rather, these individuals are granted the (temporary) right to view the appointment, but not to change it. This seemingly abstract concept has a tangible benefit: perfect data consistency, resulting in the elimination of a major source of errors in conventional groupware solutions.

Adaptability for every User and Administrator

Everyone is different and has different needs. The new version of Openexchange permits users to adapt the look and feel of the web interface to their own needs and preferences. Openexchange now offers "Public Folders" that provide increased clarity and more efficient operations. Aside from personal preferences, the administrator can provide the modules actually needed from the extensive range of services Openexchange provides.

More Content, More Value

- Real-time Outlook connection
- Integration of a WebDAV interface
- Dedicated deletion/owner right
- Flexible frame positioning
- Instant messaging component
- Configuration of individual shortcuts
- Implementation of "Public Folders"
- Creation of view templates
- Expansion of the appointment series function
- Team view



SUSE LINUX Openexchange Server Goes Along: EASY MIGRATION, SMOOTH EXPANSION

“ The investment in SUSE LINUX Openexchange Server and the associated centralization of our IT infrastructure was amortized as early as the introduction stage. The SUSE solution perfectly suits our concept of a modern information technology that actively promotes our competitiveness thanks to its low cost and manpower level. ”

Peter Laubsch, IT Head,
ARS Altmann AG Car Logistics

Groupware and e-mail functionalities are indispensable. Yet, groupware alone is not sufficient to make your company thrive in the future. Expand the communication possibilities of your company and accelerate your business workflows with instant messaging and collaboration.

SUSE LINUX Openexchange Server 4.1 lets you test the new tools without any surcharge – for as long as you wish. Additional license fees are only incurred if you want more than five users working with the groupware components of Openexchange.



Web-wide Cooperation

Instant messaging (IM) enables real-time communication via chat or SMS within the company. IM systems are faster than e-mail and often more practical than the phone. However, Openexchange's integrated DyCE Instant Messenger offers more than just real-time communication – it enables a new form of cooperation referred to as real-time collaboration.

Openexchange allows shared processing of documents within teams – it is like sitting in the conference room and jotting down ideas on a whiteboard, except everyone is in different offices or on different continents. Apart from a virtual shared whiteboard for drafts and layouts, DyCE Instant Messenger provides a shared text editor and an integrated cooperative mindmapping tool.



Migrate to Open Source, Keep Your Data

If you plan to introduce a groupware solution in your company, choosing SUSE LINUX Openexchange Server is easy. But what if your company already has a groupware solution? The answer is even easier: together with a SUSE LINUX Partner, we offer a migration tool that sets new standards for automated migrations.

Fully Integrated Fax and SMS Functionality

Despite the importance of e-mail communication, the good old fax and the extremely mobile SMS on cellular phones is indispensable for enterprise communication. Apart from DyCE Instant Messenger, the fax/SMS solution is a special Openexchange feature, available through seamless integration on all clients.

“ An e-mail server is good if users do not even notice it. This means maximum availability and smooth operation. It also means that users can utilize the clients of their choice. SUSE LINUX Openexchange Server provides both, thus constituting an excellent communication platform. ”

Nico Lumma,
IT Head, Orangemedia GmbH

“ Stagnation always means regression. This is a fact that applies even more dramatically to a powerful IT infrastructure. That is why we included in our consideration not only the needed update of our exchange server, but we evaluated the market as well. With SUSE LINUX Openexchange Server, we then discovered a convincing alternative. ”

Günther Lietz, IT Manager,
Protestant Church Hesse/Nassau

For more information or to speak
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Additional information on SUSE LINUX Openexchange Server
is available at:

www.suse.com/openexchange

Information on SUSE LINUX, SUSE LINUX products,
SUSE services and customer references is available at:

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